

## **Mission of ESW – Quality- and Environmental politics**

ESW is a private company, whose economic basis is the production of rolling mill rolls. In this regard it's ESW's claim to belong to the world's leading roll producers.

To fulfill this claim, a pronounced customer orientation and a long-term customer relation are essential. Additionally, we need to set us apart our competitors, by fulfilling the following strengths:

- Innovative and reliable products and services
- Cost- and time-efficient products and services
- Individual service and technical customer consulting
- High flexibility for customers' requests
- Segmentation of markets and customers
- Benefit-based customer argumentations about price and quality
- Continuous improvement process

### **Innovations**

The widening of the product portfolio by new production routes, new products, new applications or new services is strategically followed and arranged. Based on the current or future customers' requirements, ESW demands and encourages innovations for continuous development and improvement of products and production processes via investments in modern, innovative facilities in the productive departments as well as in internal and external R&D projects.

The cooperation with external institutions and universities as well as with our suppliers is an important factor to achieve effective research work.

### **Quality**

ESW is positioned as a reliable provider of products and services with constant quality. Specific requirements on the products and legal aspects on the company are the basis for our actions.

Not only the fulfilment of basic requirements but to outperform requires an optimal cooperation between all departments of the company. Our employees as well as the required facilities and the process stability are essential. The motivation and the employee satisfaction, investments and maintenance of the facilities form the required product quality for a long-term yield.

## Environment

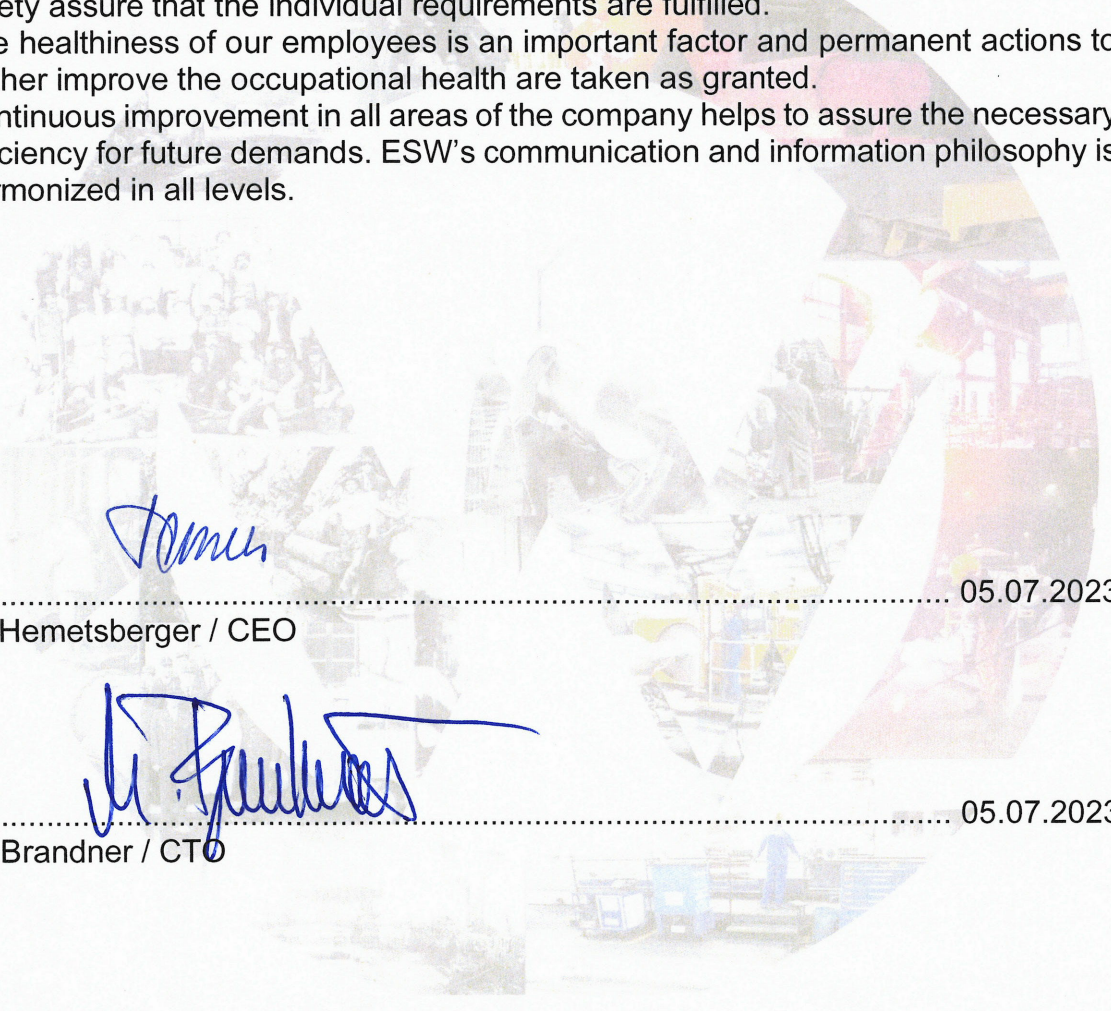
ESW is considered as an acknowledged factory in the region in regards to environmental sustainability, emission neutrality and energy- and raw-material efficiency. The protection of the environment including the prevention of ecological damage is seen as a compulsory contribution to the preservation of natural habitat. To maintain this position, ESW together with its suppliers is eager to optimize and keep the internal production facilities and techniques on the state of the art, respectively.

## Health and social affairs

Responsible acting is in the focus of ESW's company culture. Specific educations and trainings in functional direction but also in the fields of occupational health and safety assure that the individual requirements are fulfilled.

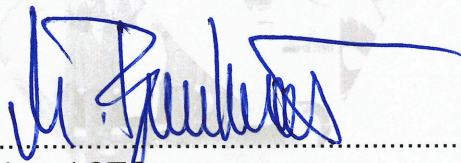
The healthiness of our employees is an important factor and permanent actions to further improve the occupational health are taken as granted.

Continuous improvement in all areas of the company helps to assure the necessary efficiency for future demands. ESW's communication and information philosophy is harmonized in all levels.



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G. Hemetsberger / CEO

05.07.2023



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M. Brandner / CTO

05.07.2023

## Disclosure

The mission of ESW is explained to every new employee during the induction. It is issued at the blackboard of the company's entrance, in the SAP system as well as on the ESW web page and employee's mobile app.